

**9<sup>th</sup> May 2012**

## **CAYMAN GOVERNMENT VISITS PANAMA SOCIAL TELECOMS PROJECTS**

Representatives from the Cayman Islands Government have visited Cable & Wireless Communications' (CWC) operations in Panama to see how telecoms technology has improved public service delivery.

Elio Solomon and Dwayne Seymour, both members of the Legislative Assembly of the Cayman Islands, met with representatives of Cable & Wireless Panama (CWP) and visited a number of social telecoms projects. They were accompanied by Anthony Ritch, General Manager of LIME, CWC's business in the Cayman Islands.

Social telecoms are public services delivered using broadband data as a core component. CWC companies offer a managed, turn key service where they take responsibility for the infrastructure, processes and people needed to deliver the service then train public employees to take over at the end of an initial operating contract.

CWP has delivered a range of social telecoms services including an emergency services call platform for police and medical emergencies, a telemedicine network for the country's hospitals and a CCTV surveillance network for the Security Ministry. The company also has an office in El Salvador where it has installed an emergency services call platform for the national police force.

The Cayman delegation visited a teleradiology project at Panama's Children Hospital where telecoms technology has helped the institution switch to digital x rays, reducing diagnostic time and making it easier to get specialist opinions on cases, while saving money and improving the quality of service to citizens.

They also visited the Panama City ambulance service where they saw how CWP's 911 Medical Emergencies System has helped to reduce paramedic response times by properly designing, implementing and maintaining dispatch centres, using GPS technology to pinpoint the location of an issue and introducing expert systems to provide assistance to callers so that each emergency is properly handled.

Jorge Nicolau, Chief Executive of CWP, said:

"We were very happy to host representatives from Cayman's Government. Social telecoms are making a real difference to the people of Panama and we are confident that there is a great opportunity for our Group to introduce the same type of services in other countries."

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## About Cable & Wireless Communications

Cable & Wireless Communications is a global full-service communications business. We operate leading communications businesses through four regional units – the Caribbean, Panama, Macau and Monaco & Islands. Our services include mobile, broadband and domestic and international fixed line services in most of our markets as well as pay-TV, data centre and hosting, carrier and managed service solutions. Our operations are focused on providing our customers – consumers, businesses, governments – with world-class service. We are the market leader in most products we offer and territories we serve. For more information visit [www.cwc.com](http://www.cwc.com).

## About Cable & Wireless Panama

Cable & Wireless Panama (CWP) is a Panamanian telecoms company. We are jointly owned by Cable & Wireless Communications (49%), the Government of Panama (49%) and our employees (2%). Cable & Wireless Communications has both management and Board control.

We are the market leader in the provision of fixed, mobile and broadband services in Panama. We are also a major supplier of pay TV and enterprise services.

We are committed to contributing towards the social and economic development of the country through investing in projects and programmes to provide equal access to telecommunications, closing the digital divide and promoting access to new information technology. One example of this is our social telecoms projects (telecoms-enabled public services) which are helping to improve medical services, education and public safety across Panama.

For more information, please visit: <http://www.cwpanama.com>

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